

Belleville Public Library & Information Center

Mobile WiFi Hotspot Lending Program Policy

The Belleville Public Library is pleased to loan free Mobile Wi-Fi hotspots to Belleville township resident card holders to increase their access to the Internet and the library's many digital resources. A mobile Wi-Fi hotspot is a small device you can use to connect a wireless enabled device, such as a laptop, smartphone or tablet to the Internet. Hotspots are portable, so you can connect up to fifteen (15) devices to the Internet anywhere service is covered by Verizon network within the United States.

Eligibility and Loan Period

The Belleville Public Library lends hotspots to resident card holders ages eighteen (18) and older with library cards in good standing. Hotspots are available on a first-come, first-served basis and the loan limit is one (1) hotspot device per household at any given time. Borrowers must fill out and sign a user agreement form and show photo I.D. A valid credit card is also required. The lending period is fourteen (14) days and the hotspot cannot be renewed or reserved. A returned hotspot must remain in the library for seven (7) days before the same individual or a household member may check it out again.

Terms and Conditions

To borrow a hotspot, a patron must present their library card, photo ID and credit card to the circulation staff and complete a loan agreement form. Once a hotspot is checked out to a patron, it becomes the responsibility of that patron. Any changes in condition or content while in the patron's care will be the patron's responsibility. The patron is responsible for damage, loss, theft and/or International Roaming charges accrued due to data usage outside of the United States. If any technical problems are encountered, patrons should return the device immediately to the Circulation Staff.

The hotspot device is fragile and must be returned in person to the circulation desk and may not be returned in the book drop. An overdue fee of \$5.00 per day up to the full replacement cost of \$214.00 will be charged for a hotspot that is not returned.

The Wi-Fi hotspot will be turned off and wireless service will be terminated if the Wi-Fi hotspot is not returned on the due date.

The Library reserves the right to refuse service to patrons who abuse equipment or are repeatedly late in returning library materials.

Internet, Device, and Information Use/Misuse

The Library is not responsible for any liability, damages or expense resulting from use or misuse of the Wi-Fi hotspot, connection of the Wi-Fi hotspot to other electronic devices, or data loss resulting from use of Wi-Fi hotspot.

The Belleville Public Library is not responsible for any information a user accesses or encounters using a hotspot or any actions a user takes online. The hotspots are Library property. Illegal activities on the Internet are prohibited. Using the hotspot to access any online content determined to be illegal or obscene according to federal, state or municipal law will result in the revocation of hotspot borrowing privileges and potentially criminal prosecution. The user will not alter or tamper with the hotspot (hardware or software), or attempt to open, repair or modify the hotspot in any way.

Privacy Terms

Borrower usage is not tracked by the library or the internet service provider. The library does not provide patron information to the service provider. The data the library will collect regarding the hotspots are the following:

- Total amount of data transmitted and received by each device during a billing cycle, and
- anonymous circulation data related to the number of checkouts of each device

The library and internet service do not track or monitor the websites that a user visits or the information that a user enters and/or submits online (ex.: usernames, passwords, credit card information, etc.)